

LUMINEERS® in LUMITray™

How to Submit a Case

**With the LUMITray Portal, submitting a case is easy!
Follow these two simple steps for submitting a LUMITray case.**



1. LUMITray Portal

After you have attended a workshop and received your username and password, visit the LUMITray Portal to upload photos and submit the prescription. You can also track cases, review digital images and access other account information. If you do not have your login information, please call 1-800-445-0345.

LUMITray Portal Website:
<http://lumitray.denmat.com>

Pictures to upload:

1. Full face without cheek retractor
2. Close-up without cheek retractor
3. Close-up with cheek retractor frontal in occlusion
4. Close-up with cheek retractor 45° right in occlusion
5. Close-up with cheek retractor 45° left in occlusion
6. Close-up with cheek retractor detail front with VITA shade guide
7. Upper arch – occlusal view
8. Lower arch – occlusal view

2. Shipping

Then ship upper and lower impressions with bite registration to LUMINEERS Smile Design Studio. Please send via FedEx. We will pay for shipping on all cases of 4 units or more. Ask your account representative for LUMITray shipping supplies.

LUMINEERS Smile Design Studio
2727 Skyway Drive
Santa Maria, CA 93455

Items to ship:

1. Impressions with precise gingival margin, opposing impression and model
2. Bite registration
3. Include printed Rx form with the above items

After your case is received, we will send you a digital preview. After you approve it, your LUMITray case will be delivered within nine days. If you have any questions regarding the digital preview, please call us at **1-800-445-0345**.



Questions? Call your account representative for assistance.
1-800-445-0345

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Frequently Asked Questions

Q: What is LUMINEERS in LUMITray?

A: LUMINEERS in LUMITray is a state-of-the-art placement system that allows the dentist to seat up to 10 LUMINEERS at one time.

Q: What does CAD/CAP mean?

A: CAD/CAP is an acronym for computer aided design/computer aided printing. The design is presented to the dentist as a digital preview. Once the dentist approves the preview, the design is processed to the printer and the LUMINEERS are then fabricated.

Q: How do I send in my first case?

A: Submitting a case is easy! After attending a training course, provide the required materials via Federal Express and through the LUMITray Portal (<http://lumitray.denmat.com>). See the reverse side for complete instructions on submitting a case.

Q: What do I get back from the LUMINEERS Smile Design Studio?

A: You will receive a digital preview that allows you to view your case design prior to fabrication. Once you have approved the design and fabrication has been completed by our lab, you will receive your LUMITray case, along with the LUMIKey reshaping guide (if required).

Q: What is a digital preview?

A: A digital preview is a virtual mock-up of the intended results of the case that is sent to the dentist. The digital preview enhances communication, improves efficiency and reduces remakes.

Q: What is a LUMIKey?

A: LUMIKey is a reshaping guide and is only provided when needed.

Q: What is a LUMIGuard?

A: LUMIGuard is a protection plate specifically designed for LUMINEERS and may prevent the fracture of LUMINEERS.

Q: Can I do a try-in prior to delivery?

A: Yes. You can request 2 additional LUMINEERS for try-in, with your LUMITray case.



Questions? Call your account representative for assistance.

1-800-445-0345